



## PARTNERS

### DOES YOUR APPNETA ENVIRONMENT DELIVER THE MOST VALUE?

Are you getting the most out of your AppNeta subscription? Does it meet your monitoring requirements and achieve optimal results? If not, you may be facing issues with performance, connectivity, and overall poor user experience.

#### Uncover Critical Gaps with Melillo's AppNeta Health Check

As a Broadcom partner with advanced AppNeta expertise, Melillo Consulting will help you to optimize your current deployment using the following components:

1. **Monitoring Point Deployment:** Examine distribution of your monitoring points within the network to assess how communications are occurring between each point—to ensure you have adequate monitoring disbursement across your networking infrastructure.
2. **Delivery Monitoring:** Assess the connection network paths to critical applications to ensure the capture of key information. With the ability to visualize how users or systems are connecting to applications and quickly identify where a problem may be existing, you can apply the right resources to rectify the issue.
3. **Experience Monitoring:** Determine how well you are capturing information about your applications' responses to user requests to ensure your networks are optimized for better performance and reliability.
4. **Usage Monitoring:** If your business operates out of a headquarters location with many users at one site, we look at your collective bandwidth across your hardware monitoring points.

#### Realizing Measurable Business Benefits: Customer Case Study

Using AppNeta Health Check our client's managed WAN provider had complete visibility into every application and every user at every location. It allowed them to identify the cause of a significant WAN capacity bottleneck at its headquarters resulting in a delivery of only 10% of the purchased capacity.

This bottleneck caused congestion in the last mile, resulting in significant packet loss, jitter, and latency spikes—all due to an improperly configured edge router. Because of early detection capabilities, the capacity constriction was fixed the same day and user experience returned to expected levels. The network team saw a drastic reduction in MTTR from days to one hour.

#### At A Glance

Since 1988, Melillo has been helping organizations power their business through technology. We offer a full range of complete IT solutions that address customers' on-premises, hybrid, and cloud needs, with advanced expertise in infrastructure, development, security, and data management. Serving a range of industries, including healthcare, finance, insurance, manufacturing, and other organizations, Melillo helps customers create and execute digital business acceleration strategies that lower costs, boost ROI, minimize risk, and ensure compliance.

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